### **ARDICON GROUP**

## WHAT TO EXPECT



# WHAT TO EXPECT DURING INSTALLATION

Welcome to the Ardicon Group Family! We feel honored to be chosen by you to install your windows and doors. Your satisfaction is important to us. Please take a few minutes to read through this flyer. It explains the installation process and prepares you for what to expect.





The first thing that happens: Mandy, owner and president of Ardicon Group meets with you, discusses your wishes and then he presents a contract(s). Once you've signed and provided your deposit, we get to work!

Mandy will measure your openings and ask you to sign various documents for the building and city.

The measurements are for your custom order. After he measures, he will order your windows and doors through the manufacturing process.



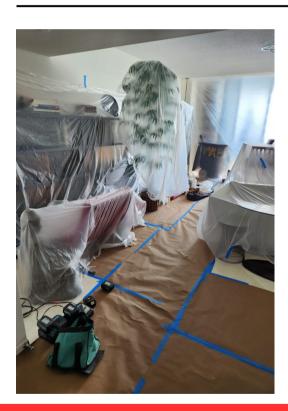
### WHAT TO EXPECT continued...

#### Permitting & Engineering

While your custom products are being designed, Ardicon Group gets to work preparing the needed documents for the Engineer and Permitting Department of your city and/or municipality.

After your permit is received and your products are made, Ardicon Group will give you a call to schedule your installation. Please note: some homeowners may live in a building or community with rules and/or delays that are out of our control. We will work with these communities and schedule your installation as soon as possible.





On the day of your installation, the installers will arrive with your materials. The 40% deposit will be due to pay for the remaining balance of your products. We will begin covering your items & assisting you, as a favor, with moving your furniture and items. We do not want you to get hurt! Please note: Ardicon Group is not responsible for items damaged while helping to move them for you.



In the areas where installation begins, Ardicon Group will install zipwalls. This will help with the dust, but please remember that there is a thin layer of dust that will travel. We recommend that you close your doors and closets.

After the main installation is done, we will clean the frames and complete touch-up items for you. NOTE: Some items may need to wait until AFTER final inspection. There is no way to tell you this in advance. We will keep you informed as the installation progresses. After the final passes, the final 10% will be due. We will send you a link to resignister for your warranty!